



THE BULL

CHARLBURY

DATA MANAGER

kamil@publichousegroup.com

ADDRESS

The Bull Charlbury Limited
Sheep Street, Charlbury, Chipping Norton, OX7 3RR

This privacy policy explains how we use any personal information we collect about you when you use our website or make a booking at one of our venues.

TOPICS

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WHAT INFORMATION DO WE COLLECT ABOUT YOU?

We collect information about you when you register with us, book a function or make a reservation at one of our venues. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions or use our reservation software. Website usage information is collected using cookies.

HOW WILL WE USE THE INFORMATION ABOUT YOU?

We collect information about you to process your request, manage your supplied details and, if you agree, to email you with our newsletter and to inform you about events, special offers, and other products and services we think may be of interest to you.

WE WILL NOT SHARE YOUR INFORMATION WITH THIRD PARTIES

In processing your data, we may send your details to, and also use information from, credit reference agencies and fraud prevention agencies. Your data is stored securely via encryption on secure servers.

BOOKING PARTNERS

If you make an online booking with directly or via our dining partner Seven Rooms, Guest Line your personal details including specific reservation information will be shared between either booking platform and The Bull. Personal information is not used for any other purpose unless you authorise it. In processing your data for reservations via our booking partners, you are given the option to 'opt-in to' or 'opt-out of' receiving news and marketing information from us. Your data is stored via encryption on secure servers with our dining partners.

MARKETING

We would like to send you information about our venues, our special offers, events and details of other products and services of ours which may be of interest to you. If you have registered your details with us, we believe we have a legitimate interest in advising you via email through newsletters about new events and news about our business. You have a right at any time to stop us from contacting you for marketing purposes or giving your information to other members of our group.

If you no longer wish to be contacted for marketing purposes, please email us at this address: kamil@publichousegroup.com or alternatively unsubscribe instantly to email communications by clicking the unsubscribe link at the bottom of any Email Newsletter.

ACCESS TO YOUR INFORMATION AND CORRECTION

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email kamil@publichousegroup.com or write to us at the following address: The Bull, Sheep Street, Charlbury, Chipping Norton, OX7 3RR

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

COOKIES

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

You can set your browser not to accept cookies, but you may find that some of our website features may not function as a result.

OTHER WEBSITES

Our website may contain links to other websites. This privacy policy only applies to both thebullcharlbury.com and thepelicanwll.com websites, so when you link to other websites you should read their own privacy policies.

CHANGES TO OUR PRIVACY POLICY

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated in July 2023

HOW TO CONTACT US

Please contact us if you have any questions about our privacy policy or information we hold about you:

By email: kamil@publichousegroup.com

By post: The Bull, Sheep Street, Charlbury, Chipping Norton, OX7 3RR

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